

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 16 February 2017 10:13
To: 'Dionne Grant'
Subject: RE: Response to SAR - Ref CRM SAR 251 [SEC=OFFICIAL]

Dear Dionne Grant

Thank you for the information you sent regarding the subject access request. Sorry for the time it has taken for me to get back to you but I have been having work done in my home so have had no access to my main computer which hold all my emails, and have been working from my mobile which is not the best option. And I wont have access to my main computer till most likely Monday as work is still ongoing.

I do however feel that all the data has not been supplied that I have asked for, this was the same in March of 2016 I knew then we did not get all the data we asked for and an email was wrote in regards to this but no one got back to me.

Also in the data you have sent there is hardly any dates or times, that complaints were put in why does Enfield Councils system not include dates and times information was recorded? There is no call data. No meetings data that government body's had meetings regarding Mr Cordell, the list goes on.

I asked for all data that Enfield council holds, so all data should have been included and all audio call data and police data and meetings held and any other information that Enfield Council holds in regards to Mr Cordell.

All police data and any letters that have been sent from police or to police.

You seem to have asked for Mr Cordell health records who was this asked from and who gave the data?

There seems to be a long list of information that is missing both from the request in March 2016 and the request that was submitted on the 24/11/2016.

Can this please be looked into and if you are withholding any data for any reason could you please let me know this and what data it is and why you are withholding it.

There is also a lot of incorrect data that is being held and it seems that Enfield Council has chosen to put Mr Cordell as the perpetrator, by the ASBT there is lists of emails that is missing that I have sent in regards to complaints as to what the neighbours was doing to Mr Cordell, I have also requested all my phone records as it seems there is no lists of all the calls I made on behalf of complaints regarding Mr Cordell's neighbours. As it also seems there is missing calls that Mr Cordell made himself regarding what his neighbours was doing to him, lucky for me I do keep all emails, but it seems Enfield Council does not and to try and get themselves out of trouble due to not doing what they were meant to this data is missing.

I will give 14 days for this to be corrected and if it has not I will have no other option but to go to the ICO.

Regards

Lorraine Cordell

From: Dionne Grant [mailto:Dionne.Grant@enfield.gov.uk]
Sent: 10 February 2017 11:53
To: lorraine32@blueyonder.co.uk
Subject: Response to SAR - Ref CRM SAR 251 [SEC=OFFICIAL]



This email has been sent to you securely using Egress Switch.



Click to [read this secure email](#) online.

This **free** service is provided by Enfield Council and enables you to communicate securely.

If you have Switch installed, simply open the attachment.

Regular user? [Download](#) the **free** Egress Switch desktop or mobile apps.

Having problems accessing the email? [Click Here](#)

Confidentiality Notice: This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the sender.

© Copyright 2007-2014 Egress Software Technologies Ltd.

[Campaign](#)

[Follow us on Facebook](#) [Twitter](#) <http://www.enfield.gov.uk>

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.

This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.